



REBUILDING HOMES AND LIVELIHOODS

Process guidelines offer a selection of tools for designing, planning and implementing. It aims to assist individuals, local and international development organisations and other agencies as a guide to the natural, social, institutional and operational issues in housing and housing services reconstruction sector in Sri Lanka. This section will provide a framework for the approaches and processes which can be used in undertaking the following:

Getting started

General guidelines to follow before entering the housing and housing services reconstruction sector in Sri Lanka.

Transitional Shelter – Essential Criteria:

- Guidelines for selecting transitional shelter sites.
- Guidelines for developing layout plans for transitional shelter sites
- Guidelines for designing transitional shelters

Permanent Shelter:

- Situational analysis & risk assessment
- Land use & neighbourhood planning
- Household planning – plot layout & housing design
- Quality Assurance(QA) Guidelines for Building Construction
- QA for House owners, Masons & small scale contractors
- QA for technical officers & Engineers

Getting started

General guidelines to follow before entering the housing and housing services reconstruction sector in Sri Lanka.

- Immigration procedure: All international representatives and organisations need to adhere to the immigration policies and procedures set out by the Department of Immigration and Emigration in Sri Lanka. Information on visa's maybe obtained from the website of the Ministry of Foreign Affairs <http://www.slmfa.gov.lk> and from the website of the Department of Immigration and Emigration in Sri Lanka <http://www.immigration.gov.lk/>
- Obtain information on the present reconstruction efforts which are being coordinated by the Task Force for Rebuilding the Nation (www.tafren.gov.lk) and from the Development Assistance Database (DAD) available on the TAFREN website which is a tracking tool for who's doing what in the reconstruction efforts.

Further details maybe obtained from:

NGO/Civil Society/Donor Coordination TAFREN
No: 21, 6th floor Janadhipathi Mawatha
Colombo 1, Sri Lanka
Tel: 0094-11-2426100 - Ext: 637

- *Register* with the NGO Secretariat or as required by TAFREN
- *Identify the geographical area you want to work in* - visit the TAFREN website for an overview and District wise summaries of the damages, resources required and the status of reconstruction efforts in each area.
- *Meet the District Secretariat (DS) or a local Community Based Organisation (CBO)* to obtain information about the current situation in the area of interest and any other local knowledge.
- *Obtain a list of beneficiaries* from the DS/CBO and ascertain the extent of assistance already received by the beneficiaries and the gaps to be filled.
- *A walk through:* visit the area affected to obtain first hand knowledge of the ground situation.

- *Determine* whether going alone or in partnership with an established, experienced organisation in participatory disaster management efforts (e.g. Practical Action). The advantage of partnering with an experienced organisation is its knowledge on the process of reconstruction, its already established network of resources and obviously its experience in this sector.

If going alone:

- *Decide on how to obtain land* for reconstruction –whether through the government or to be purchased outright or to build on land owned by the beneficiaries. Check on ownership documentation such as deeds/official document issued by the Grama Sevaka (GS).
- *Zonal classifications*: Ensure that construction is allowed according to the zonal classifications which you can check under www.tafren.gov.lk.
- *Obtain clearance from the relevant authorities* – Urban Development Authority (UDA), Coastal Conservation Authority (CCA), Central Environmental Agency (CEA), Road Development Authority (RDA) and any other local authority (Municipal councils/Pradeshiya Sabhas).
- Check on the TAFREN Implementation Guidelines (www.tafren.gov.lk) for details of the Donor Assisted Housing and Township Reconstruction Process.

Points to note in starting housing programmes

For housing programmes to be sustainable, it should be people-centred. This is a factor that is generally compromised in the urgency to meet targets and deadlines of rebuilding programmes. This can later lead to a situational dissatisfaction with the out come of programmes. Expected outcomes may not be achieved. Thus, it is strongly recommended rebuilding includes community aspirations and guidelines laid down by authorities.

The process should be carried out in partnership with the widest range of stakeholders possible. This will ensure that the breadth and depth of knowledge is maximised and ownership is widespread, thus leading to common appreciation of the realities and priorities of all concerned. The steps taken should inform each other, be carefully cross referenced and compared to inform decision making at all levels.



Figure 1: Credit: Practical Action South Asia

The benefits of this approach will be to:

- Generate good relations with the community
- Allow participants to contribute their ideas openly and freely
- Result in well-informed and comprehensive picture of the current situation,
- Articulate individual, household and community aspirations for future destinations and identify resources available for making that journey
- Build confidence and mutual respect among all stakeholders bonding people within communities and among new informal and formal networks
- Create a sense of ownership, motivation and reward in seeing ideas and actions come to fruition



Figure 2: Credit Practical Action South Asia

Some of the challenges of this approach which need allocation of adequate resources and be managed well are;

- Collaborative processes take time to work through and yield results, both tangible and intangible,
- Process facilitation takes skill, to create space for everyone’s views to be heard and outcomes to be negotiated,
- Process facilitators must display an unbiased attitude and willingness to challenge existing power structures – this can be uncomfortable at times.

*Many of the processes and tools covered in this section can be used at various stages of analysis, design and implementation. The suggestions made here should be adapted to suit the **time, place, people** and **objectives** of each situation.*

Who to contact:

Project Manager – Housing or the Resource Desk at:

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For specific training details please contact the Project Officer at Practical Action:

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